

## QUALITY POLICY

ETEL Limited has established a company-wide culture which is dedicated to designing and assembling quality transformers to meet or exceed customer satisfaction.

Employees are committed to continuous quality improvement in all areas of its business and processes to achieve ETEL's mission to:

- (a) supplying the highest quality transformers and switchgear consistent with market demands
- (b) meeting customer's delivery criteria met
- (c) providing the best possible value for money
- (d) offering comprehensive technical support and services to assist customers to meet their needs
- (e) applying resources to achieve continuous improvement through application of ETEL's Lean Evolution programme in all departments.

To support these commitments, ETEL Limited has in place, a company-wide Quality Management System, conforming to the requirements of New Zealand Standard AS/NZS 9001.2015.

Products and services supplied by ETEL Limited are warranted to be suitable for their intended purpose, perform as represented in standard AS/NZS 60076: 2017, conform to all contractual requirements specified by the customers and comply with relevant technical standards and statutory regulations.



Peter Leece  
CHIEF EXECUTIVE OFFICER

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